## LIBRARY AND EDUCATION COMMISSION

August 17, 2022 7:00 PM to 9:00 PM



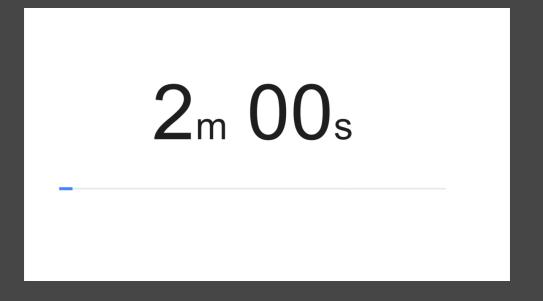
#### I. CALL TO ORDER & ORDERS OF THE DAY

#### **II. CONSENT CALENDAR**

#### A. APPROVE THE 08/17/2022 AGENDA B. APPROVE MINUTES FOR REGULAR MEETING OF 06/15/2022

### III. PUBLIC RECORD

#### IV. OPEN FORUM (2 MINUTES OF SPEAKING TIME IS AVAILABLE)



### V. DISCUSSION/ACTION ITEMS

#### A) INFORMATION: YOUTH COMMISSION ANNOUNCEMENTS & UPDATES (M. MALOY)

#### B) ACTION: LIBRARY FILTERING AD-HOC REPORT (J. HERRIGES)

# CHILDREN'S COMPUTER USE

### LIBRARY AND EDUCATION COMMISSION

August 17, 2022



#### BACKGROUND

- In April 2009 the San José City Council reviewed the Library's Internet access policy and deferred consideration of Internet filtering in excess of \$25,000 until specific conditions were met, including restoration of Library branches to 54 hours of operation per week.
- In Spring 2021, a Library and Education Commissioner inquired about the Library's filtering policy for computers in the library's Children's Areas. In June 2021 the topic was presented to the Commission Chair and Vice Chair, who added this item to the FY 2122 calendar.
- In Fall 2021 Library staff convened an Ad Hoc Committee to review policies and practices on children's computer usage.

- Timeline: Spring 2021 2022
- Scope of Work

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- Staff researched and prepared material for the ad hoc committee to review
- Staff conducted surveys of staff and regional libraries
- Staff convened an ad hoc committee to review policies and practices on children's computer usage and filters
- Staff presented filtering software options

- Commissioner Mendoza
- Commissioner Thorsen
- Commissioner Zisser
- Library Staff
  - Jean Herriges, Division Manager
  - Ann Grabowski, Division Manager
  - Hap Yeilding, IT Manager
  - Julie Oborny, Acting Web Services Manager
  - Rachel Gaither, Manager Almaden and Vineland Branches
  - Kyle Burkett, Manager King Public Resources and Reference
  - Jessica Chung, Librarian, West Valley Branch
  - Leizel Jackson, Librarian, Berryessa Branch
  - Natasha Lowell, Librarian, King Public Resources and Reference
  - Lisa Molson, Librarian, Bascom Branch

#### PROCESS

- Committee convened in Fall 2021
- Four meetings were held with communication between meetings via email
- Staff conducted the following:
  - Review of peer libraries
  - Literature Review
  - Staff surveys: Spring 2021 and Nov 2021 after reopening
  - Filter product testing
  - Privacy review
- Commissioners held two additional meetings with DM to finalize recommendation

The Committee recommends that the Library continue the practice of not filtering Internet access on children's computers.

- This recommendation is augmented by the Committee's concern for and commitment to ensuring the safety of children, especially young children and children who come to libraries unaccompanied by parents or guardians.
- The Committee further requests that the Library continue to ensure staff presence and regular circulation in children's computer areas to deter inappropriate computer usage.
- The Committee also recommends that notices be posted on children's computers and that parents/guardians be informed at the time of library card registration that children's computers are not filtered.

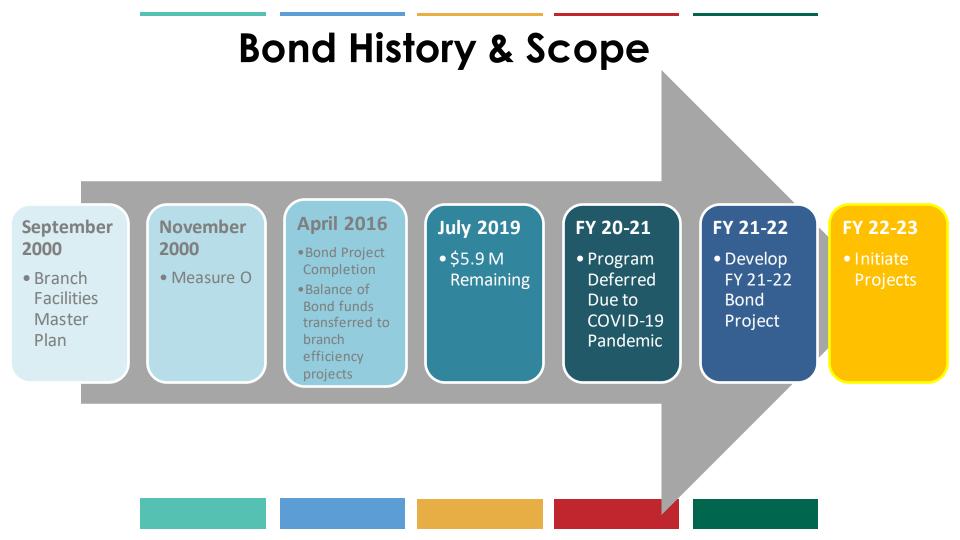
#### Questions and Discussion

San José Public Library

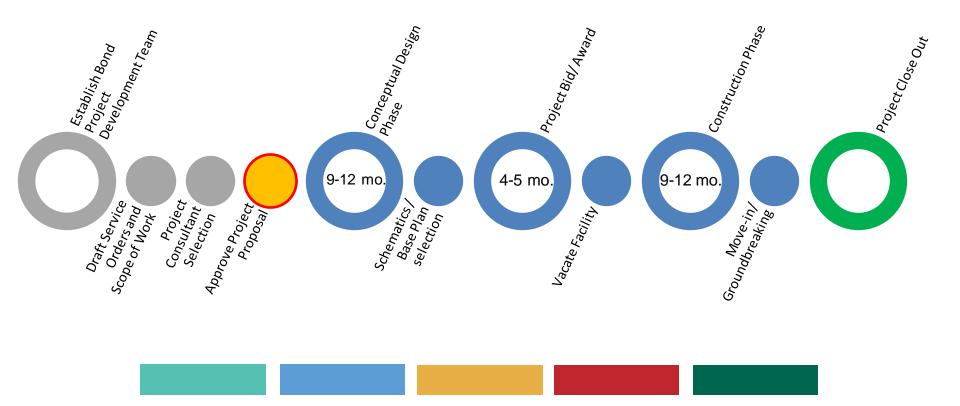
### C) INFORMATION: BOND PROGRAM PLAN (A. TRAN)

### San José Public Library Biblioteca Latinoamericana Branch Library Bond Program Update Fiscal Year 22-23

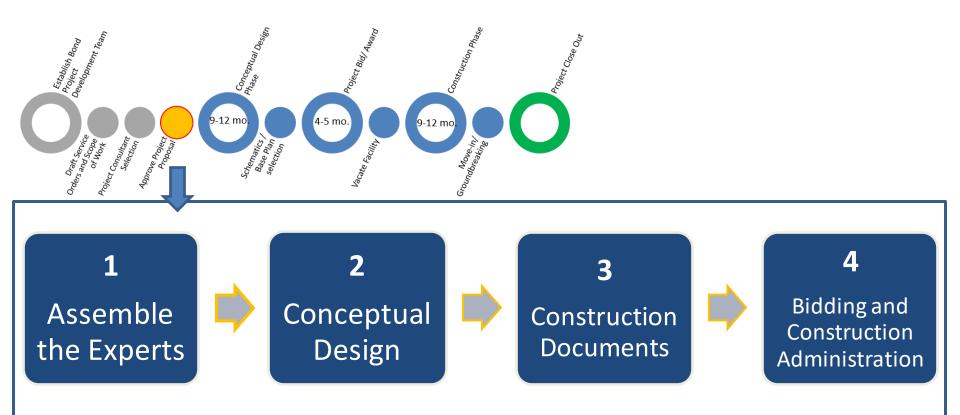




### Proposed Biblioteca Latinoamericana Library Renovation Project Process 22-23



### **Project Proposal: Scope of Services**



### **Current Capital Improvement Projects**

| Branch              | Project                                 | Priority | Completion Date | Status | Cost      |
|---------------------|---|----------|-----------------|--------|-----------|
| Almaden             | Replacement of Chillers and HVAC System | High     | 2023            | Done   | \$119,947 |
| WestValley          | Boiler Replacement                      | High     | 2022            | Done   | \$49,825  |
| Hillview            | Roof Replacement                        | High     | 2021            | Done   | \$68,660  |
| Tully & Calabazas   | Concrete Pad Replacement                | Medium   | 2021            | Done   | \$34,634  |
| Bascom              | PA System Install                       | Medium   | 2021            | Done   | \$37,548  |
| Berryessa, Vineland | Security Camera Installation            | High     | 2021            | Done   | \$10,152  |
| Multi-branch        | Book Locker Installation                | Medium   | 2022-2023       |        | \$534,000 |
| Bascom              | Cafe Roof Repair                        | High     | 2022-2023       |        | \$500,000 |
| Alviso              | HVAC- Pack Units                        | High     | 2022-2023       |        | \$100,000 |
| Pearl               | HVAC/Boiler Replacement                 | High     | 2022-2023       |        | \$250,000 |
| Berryessa           | HVAC Replacement/ Boiler Replacement    | High     | 2022-2023       |        | \$205,000 |

### Potential Bond Allocation Impacts: California State Library Building Forward Infrastructure Grant

| Branch                  | Estimate of Repairs and<br>Improvements Requested | Condition Assessments              |
|-------------------------|---|------------------------------------|
| Alviso Branch           | \$1,297,122.75                                    |                                    |
| Bascom Branch           | \$1,358,708.00                                    | California Poverty Measure Index   |
| BLA Branch              | \$12,438,678.00                                   |                                    |
| East Carnegie Branch    | \$1,372,282.00                                    | Lifespan of Equipment/Building     |
| Educational Park Branch | \$1,072,656.00                                    |                                    |
| Hillview Branch         | \$585,624.00                                      | Emorgoney and Accossibility        |
| Joyce Ellington Branch  | \$1,473,330.00                                    | Emergency and Accessibility        |
| Seven Trees Branch      | \$3,061,182.00                                    |                                    |
| Tully Branch            | \$356,956.00                                      | Operational Impacts for Major Repa |
| Total                   | \$23,016,538.75                                   |                                    |



Anh T. Tran Manager Facilities, Fleet, and Safety (415) 205-8084 Anht.tran@sjlibrary.org

### D) INFORMATION: LIBRARY SPOTLIGHT: LIBRARY BY MAIL (J. CHOI & R. GONZALEZ)

# LIBRARY-BY-MAIL AT SJPL

Library and Education Committee

August 17, 2022

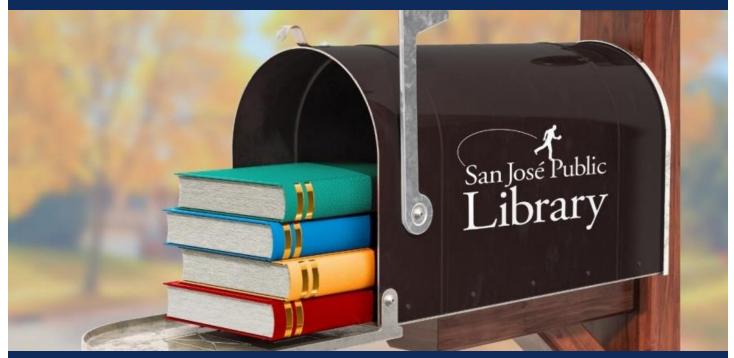


#### SJPL DISABILITY ACCESS COMMITTEE (DAC)

- SJPL staff committee convened in December of 2019
- DAC staff committed to equitable access of library services
- DAC Charge: Make recommendations and implement improvements based on the evaluation of equitable disability access to services, resources, technology, and staff guidelines at San Jose Public Library
- Soft launched Library-By-Mail in Summer 2021
- Conducted promotion/outreach April 2022



# **LIBRARY-BY-MAIL**



Pilot service that provides books and other library materials by mail to SJPL members of all ages who are unable to visit the library due to a temporary or permanent disability.

#### HOW IT WORKS

#### Enrollment

- Complete Application
- Provide certification
- Begin requesting materials

#### **Requesting Materials**

- Request holds via customer account
- Request assistance from a Librarian to select materials
- Items delivered within 2-4
  business days
- Drop in mailbox or give to mail carrier to return

#### **To Cancel**

Contact DAC or any library staff member

#### **Questions or Information**

accessibility@sjlibrary.org

#### (PILOT 3) MONTH STATS AS OF 8/1/2022



Certified Participants (+2 Pending)

8



38 Items Borrowed



\$113 Package Costs



53 Holds

#### WHAT'S NEXT?

- Revisit Certification Process
- Monitor data, consider process improvements, and seek additional funding for postage, as needed
- Utilize Accessibility Survey results to consider other improvements or related services
- Consider device lending feasibility and options (next FY)



# QUESTIONS? THANK YOU!

Jenny Choi, Deputy Director of Operations Rebekah Gonzalez, Senior Librarian <u>accessibility@sjlibrary.org</u>



VI. COUNCIL LIAISON'S ANNOUNCEMENTS (M. GARCIA)

### VII. CHAIR'S ANNOUNCEMENTS

VIII. LIBRARY DIRECTOR'S ANNOUNCEMENTS (J. BOURNE)

#### IX. COMMENTS AND ANNOUNCEMENTS

X. INFORMATION AND UPCOMING OPPORTUNITIES FOR COMMISSION PARTICIPATION

#### XI. ITEM FOR FUTURE COMMISSION MEETING AGENDAS

#### XII. MEETING SCHEDULE

#### THE NEXT MEETING WILL BE WEDNESDAY SEPTEMBER 21, 2022 AT 7PM.

### XIII. ADJOURNMENT