



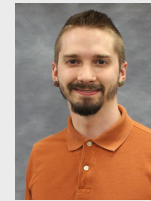
# FY 2021/22 FACT SHEET

## Volunteer Services

Dr. Martin Luther King, Jr. Library  
150 E. San Fernando St.  
San Jose, CA 95112  
(408) 808-2181  
[sjpl.org/Volunteer](http://sjpl.org/Volunteer)

## Become a Volunteer

There are many opportunities for you to volunteer within your library. Learn how you can get involved at [sjpl.org/Volunteer-How-To](http://sjpl.org/Volunteer-How-To)



## Manager

Jason Pell  
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### Overview

#### Mission

San José Public Library volunteers are an important part of the organization's ability to get the job done. Volunteers share their time, energy and talents to strengthen library resources and services.

Volunteer Services and the library strive to provide them with a rewarding volunteer experience that empowers them to make a difference in their communities.

### Community Connections

SJPL Volunteers are valuable members of their communities, speaking over 60 languages including:

Spanish	151 volunteers
Vietnamese	79 volunteers
Mandarin	152 volunteers
Hindi	83 volunteers



### At a Glance

#### General

Staff	2
Total volunteers	1,157
Teen volunteers	886
Total Hours volunteered	21,925

#### Impact of Volunteer Led Programs

People who improved their English language skills	2,984
Times Volunteers helped	708
Provided tech help	

#### Coding Volunteers

Total hours volunteered	618
Total volunteers	38

#### Volunteer Away Your Fines

Total hours volunteered	36
Total volunteers	23
Fines removed from accounts	\$296.41

#### Virtual Volunteers

Virtual hours volunteered	6,509
Number of virtual volunteers	497

### Volunteers Thrive at SJPL

92%

would recommend SJPL to others as a place to volunteer

88%

find that their role is well suited to their skills and talents

79%

tell friends and family about the services the library has to offer

89%

felt prepared for their volunteer role