**Mission**

SJPL Works unites the expertise of the area’s top leaders in economic and workforce development to create an extensive network of resources for employment seekers, small business owners, and entrepreneurs.

The business center features collaborative workspaces with technology and productivity tools, meeting spaces with videoconferencing, specialized collections and classes, and much more.

**FY 2020/21 Facts**

<table>
<thead>
<tr>
<th>SJPL Works staff members</th>
<th>5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total volunteers</td>
<td>0</td>
</tr>
<tr>
<td>Volunteered hours</td>
<td>0</td>
</tr>
<tr>
<td>One-on-one consultations</td>
<td>150</td>
</tr>
<tr>
<td>Website Visits</td>
<td>13,571</td>
</tr>
<tr>
<td>Items in collection</td>
<td>4,657</td>
</tr>
<tr>
<td>Total items checked out</td>
<td>5,561</td>
</tr>
</tbody>
</table>

**Technology**

- Videoconference room: 1,377 bookings

**Community Connections**

- Community outreach events: 2
- Offsite presentations: 2
- Programs offered in other languages: 34

**Overview**

**How We Help**

- Business Referrals
- Market Research

**FY 2020/21 Facts**

- Business programs offered: 228
- Total attendees: 1,550

**Career**

**How We Help**

- Resume Assistance
- Mock Interviews
- Job Application Assistance
- Career Exploration/Transitions

**FY 2020/21 Facts**

- Career programs offered: 338
- Total attendees: 1,513

**Partners**

AnewAmerica, Asian, Inc., BusinessOwnerSpace.com, Centro Community Partners, EDD, FranNet, Manufacture: San Jose, MBDA, Pacific Hackers, Partners in Reading, Renaissance Entrepreneurship Center, San Jose City & Evergreen Community Colleges, Santa Clara University School of Law, SCORE, Small Business Majority, Start Small Think Big, USPTO, Women Back to Work, work2future

**Community Impact Survey**

- 68% of participants strongly agree that they learned something new that is helpful to establishing a business or advancing their career.

- 53% strongly agree that they feel more confident about starting a new business or seeking employment.

- 74% strongly agree that they will start using what they learned.

- 58% strongly agree that they have access to relevant resources and services provided by the library.